BRITISH COLUMBIA'S PUBLIC LIBRARIES: **A NEW APPROACH**

The Final Report of the
New Approaches
Ministerial Task Force
on Public Libraries

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NEW APPROACHES

Public Consultation on Public Libraries

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March 30, 1988

Honourable Bill Reid
Minister of Tourism, Recreation
and Culture
Parliament Buildings
Victoria, British Columbia
V8V 1X4

Dear Mr. Reid:

We are pleased to present our final report, "British Columbia's Public Libraries: A New Approach", a summary of our findings on the provision and delivery of public library service in British Columbia.

Our report represents a consensus of the Task Force. We believe its recommendations reflect the views expressed to us by the people of British Columbia in ten public hearings held across the Province and in almost 270 written submissions.

We appreciate the unique and rewarding opportunity to have been involved in your public consultation on public libraries and we sincerely hope you will give early consideration to our recommendations.

Respectfully submitted,

Stan Pukesh
Chairman

Mayor Audrey L. Moore
Vice-chairman

Mayor Ron Cullis

Lesley Breno

Sheila Lid

Helena Mott

John Watson

IMPORTANT NOTE

THE RECOMMENDATIONS OF THIS FINAL REPORT
REPLACE AND SUPERSEDE
THOSE OF THE INTERIM REPORT
OF THE NEW APPROACHES TASK FORCE

MANDATE OF THE NEW APPROACHES TASK FORCE

The New Approaches Task Force was established by the Minister of Tourism, Recreation and Culture at the request of the Union of British Columbia Municipalities and the British Columbia Library Trustees Association to review the provision and delivery of public library service in the Province of British Columbia. The Task Force conducted a process of public consultation to determine areas of concern, and to invite proposals for improvement. Public consultation focused on five major areas: funding, organization and regulation, the Library Services Branch, a provincial resource library, and continuing opportunities for joint development.

PREAMBLE: A NEW APPROACH

The New Approaches Task Force offers its sincere thanks and appreciation to the Honourable Bill Reid, Minister of Tourism, Recreation and Culture, the Union of British Columbia Municipalities, and the British Columbia Library Trustees Association for the opportunity to review the provision and delivery of public library service in the Province of British Columbia.

During the month of October, the Task Force conducted ten public hearings; almost 200 briefs and submissions were received. The Task Force presented an interim report to the Minister in December, 1987, which was released for public comment early in the new year. By the end of February, almost 70 library boards, municipalities and other interested organizations and individuals had responded to the interim report recommendations. Some of the recommendations have been revised as a result of comments received.

From the beginning, the process of public consultation has been positive and productive. In our view, public consultation has confirmed that the provision of public library service is a valued and essential service, deserving of local and provincial government support. We observed a strong sense of pride and commitment in libraries from the public, local governments, library trustees, library administrators, staff, and volunteers.

The high demand for and use of public library service in the Province proves the value of this service as a catalyst for social and economic growth and development.

The New Approaches Task Force recognizes that it is neither practical nor desirable to completely restructure the provincial public library system, but it became evident that some changes are required in specific areas in order to provide maximum service for the dollars being provided. It is appropriate to share our observations with the Ministry and the library community, and to make recommendations for the future direction and development of public library service in British Columbia.

It is clear that the principal focus for growth and development of British Columbia's public libraries must be at the point of service -- the local library. We believe that each community should have library service which is consistent with its size and resources. The quality of local library service should be determined by the residents of each community and there should be ample opportunity for residents to actively participate in the growth and operation of that service. To ensure that each community is committed to the provision of good library service, it is appropriate that a reasonable level of funding for the service be committed locally.

When libraries combine their resources, the service each of them is able to provide to their communities is substantially improved. This collective will to improve service works well when the initiative comes from the local communities.

Conversely, when the direction comes from a large, autonomous, central organization, disputes over financing, control, and general administrative problems may detract from the result.

Our recommended objective, or "vision", therefore, is to encourage the development of a strong library in each community and a co-operative approach amongst all libraries. We believe that this can be achieved only through local commitment and initiative coupled with provincial support, leadership, and co-ordination.

Since the submission of the interim report, the Task Force has spent additional time reviewing organizational models for the provision of library service. This final report addresses the Library Act and makes recommendations with respect to those parts of the Act that must be changed to permit the recommendations to be implemented.

RECOMMENDATIONS

The New Approaches Task Force makes the following recommendations, for implementation at the earliest possible date.

1.0 PROVINCIAL FUNDING

1.1 We recommend that the per capita grant for the acquisition of library materials be increased by 30 percent to restore the historic 15:85 percent balance between Provincial and local government funding of public libraries.

1.2 We recommend that the per capita grant for the acquisition of library materials be adjusted annually to reflect changes in the Consumer Price Index.

1.3 We recommend that the Province continue to use census figures published annually in the Statistics Relating to Regional and Municipal Governments in British Columbia as the basis for the per capita grant to public libraries.

1.4 We recommend that, for grant purposes, the population continue to include people residing on Indian Reserves which lie within the jurisdiction of a library board.

1.5 We recommend that the Minister, in consultation with representatives of the British Columbia Library Trustees Association and other interested parties as the Minister deems necessary, undertake an annual review to ensure that the historic balance between Provincial and local funding of public libraries is maintained.

1.6 We recommend that 25 percent of the Provincial per capita grant to libraries serving populations under 6,500 be unconditional, to permit flexibility in the expenditure of funds and to support free basic public library service.

1.7 We recommend that the grant provided to Regional Library Districts and Federated Library Systems of $8.50 per square mile, with a floor of $200,000, be retained at its present level for all such libraries established under Part 4 and Section 40.1 of the Library Act prior to April 1, 1988.

1.8 We recommend that guidelines for the Province's assistance to public libraries be published annually in the British Columbia Public Libraries Statistics.

1.9 We recommend that Municipal Public Libraries established under Part 3, Section 17 of the Library Act after April 1, 1988, receive an additional one-time, unconditional establishment grant, equal to the regular per capita grant.

1.10 We recommend that a fair and equitable portion of the B.C. Lottery Fund be dedicated annually to support and enhance the delivery of effective public library service by assisting public libraries with automation, networking, communications technology and other special projects of merit.

1.11 We recommend that the Province negotiate with the Government of Canada to secure financial compensation on behalf of those libraries providing public library service to individuals residing on Indian Reserves.

1.12 We recommend that all public libraries be exempt from Provincial Sales Tax.

1.13 We recommend that the Province establish a British Columbia Library Trust, to receive donations and bequests on behalf of individual public libraries in the Province.

2.0 LIBRARY SERVICES BRANCH

Large and small public libraries throughout the Province have expressed strong support for many of the valuable services offered by the Library Services Branch. It was indicated, however, that some of these services may no longer be appropriate, and that some may be delivered more effectively by other means.

To accommodate the changing needs of the public library community in the Province, it is necessary to define a new role for the Library Services Branch approaching the 1990s.

With modern communications and improved transportation links throughout the Province, we believe it is no longer necessary for the Library Services Branch to provide multiple collections and services through regional field offices.

2.1 We recommend that these collections and services be consolidated.

2.2 As a condition of consolidation, we recommend that toll-free telecommunications access to the offices of the Library Services Branch be established.

2.3 We recommend that the following services be provided by the Library Services Branch on a continuing basis:

- Audiobook service;
- Multilingual collection;
- Large print collection;
- French language collection;
- Continuing education collection.

2.4 We recommend that the following services be transitional in nature, to be provided until alternative services or resources become available:

- Open Shelf Library Service (Books-By-Mail Service);

- Block Loans.

2.5.1 We recommend that the Book Acquisition Service (ordering, cataloguing and processing of books for client libraries) be phased out over the next five years for libraries serving populations over 10,000, and that the Province provide support to those libraries affected by this transition.

2.5.2 We recommend that the Book Acquisition Service continue to be made available to all public libraries, including reading centres, serving populations under 10,000.

2.6 We recommend that, in order to respond to the changing needs of public libraries, the following new and expanded programs and services be implemented through the Library Services Branch:

- Trustee orientation and training;
- Education and training of library staff;
- Development of an inter-library loan network to include access to university, college, government, private collections and public libraries;
- Professional and technical advisory support for library trustees and staff;
- Province-wide public library promotion;
- Provision of information on funding sources;
- Secondment of professional staff from public libraries within the Province to assist in local library development;
- Federal/Provincial liaison on issues affecting public library service and development;
- Increased support for the activities of the British Columbia Library Association and the British Columbia Library Trustees Association;
- Enhancement of the British Columbia Public Libraries Statistics, to more accurately reflect the needs of the library community.

2.7 We recommend that the necessary staff and resources be provided to the Library Services Branch to ensure ongoing delivery of services throughout the Province.

3.0 PROVINCIAL RESOURCE LIBRARY

The majority of submissions recommended that no single institution be designated as a Provincial Resource Library. However, there was clear indication of a desire to develop strong regional networks to undertake resource-sharing on a regional basis, and to link regional networks into a Province-wide information and inter-library loan system.

The issues involved in setting up a Province-wide information and inter-library network are complex, however, and require further examination and consultation.

3.1 We recommend that a consultant be engaged by the Library Services Branch to examine:

- the options and costs of a Province-wide information and inter-library loan telecommunications network linking all public libraries;

- the liaison between such an inter-library loan telecommunications network and the network already in existence amongst college libraries, to include consideration of setting up a pilot project involving community colleges and public libraries;

- the various models available for resource sharing, to include consideration of net providers of reference information.

4.0 PUBLIC LIBRARY ORGANIZATION AND REGULATION

4.1.0 THE LIBRARY ACT

The Library Act, which is the statutory authority for the provision and delivery of public library service in the Province, has been in place since 1919. It has failed to keep pace with modern administrative practice.

A significant number of submissions presented to the Task Force requested substantial revisions to the Library Act. It is our view that the Act is in need of major revision.

In brief, our proposed changes to the Library Act:

- affirm the principle of free basic public library service;
- introduce a more consistent approach in setting out the powers and duties of public library boards;
- assign the powers and duties of a board of school trustees in a regional library district to the board(s) of the regional district(s) in which the school district is situated;
- establish a new model for the organization of regional district library service (integrated public library system);
- make library boards more accountable to local government;
- give the Minister the power to make regulations under this Act;
- update the language.

We have not attempted to draft specific language with respect to the proposed changes.

4.1.1 GENERAL RECOMMENDATIONS

4.1.1.1 We recommend that the language used in the Library Act be current and concise.

4.1.1.2 We recommend to the Minister that draft legislation be released in the form of a discussion paper for public review and consultation.

4.1.2 SPECIFIC RECOMMEDATIONS

Reference is made to those Parts and Sections of the Library Act for which specific changes are recommended.

PART 1 ADMINISTRATION

Section

New: empower the Minister to make regulations under the Act.

2 (1) Amend: to include the Executive of the British Columbia Library Trustees Association on the Library Advisory Council, together with others the Minister may appoint.

3 (1) Amend: to make mandatory the Minister's appointment of a director to the Library Services Branch.

PART 2 PUBLIC LIBRARY ASSOCIATIONS

General Recommendation:

Assign the necessary authority to the Minister to assume all of the duties currently assigned to the Registrar of Companies under this Part.

Section

8 Amend: to allow any person 19 years of age and over to hold office in or to vote at meetings of a public library association, as long as that person is a member of the library operated by the association.

9 New: add a proviso that no member of the board of management of a public library association shall receive remuneration for his services.

Section

9 (7)	Amend: to allow up to two persons to be appointed to the board of management of a public library association by a municipal council or a regional district board eligible to make appointments to the board under this Section.
10	Amend: to adopt, for all public library associations, all of the powers and duties of municipal libraries under Section 23 and Section 25 (d) of Part 3 of the Act.
11	New: adopt, for all public library associations, all of the duties of municipal libraries under Section 25 (e) of Part 3 of the Act with respect to the keeping of accounts, the auditing of accounts and the presentation of accounts, where a public library association receives funding from a municipality or regional district as described in Section 9 (7) of the Act.
11 (1) (d)	Amend: to delete the reference to the fixing of an annual fee for membership in a public library association, if this fee is a prerequisite for obtaining basic library service, as defined in the Act.
11 (3) (b)	Amend: to require the board of management of a public library association to include an audited financial statement in its annual report to the Minister.

PART 3 MUNICIPAL PUBLIC LIBRARIES

Section

16 & 17	Amend: to delete reference to a required minimum population for the establishment of a municipal public library.
18	New: add the power to appoint a second member from the municipal council to the library board as an alternate to the first member appointed from council.

Section

18 (1) Amend: to add that the power of appointment to the library board includes the power to dismiss an appointee, with or without cause, and to appoint another in his place.

26 (1) Amend: to delete reference to an annual municipal election.

PART 4 REGIONAL LIBRARY DISTRICTS

There have been no regional library districts established in the past fifty years. In 1965, a new tier of local government, the regional district, was introduced, and soon became the organizational model considered most appropriate for regional library development in the Province.

General Recommendation:

New: transfer all of the powers and duties assigned to a board of school trustees in this Part from the board of school trustees to the regional district board of the regional district in which the school district is situated, and substitute "regional district board" for "board of school trustees" and "regional district" for "school district" in this Part.

Section

34 (c) Amend: to delete the proviso that the secretary of the board of management and chief administrative officer of a regional library district be a qualified librarian.

34 (f) Amend: to give the board of management of a regional library district the power to appoint an auditor.

Section

34 (h) Amend: to require the board of management of a regional library district to include an audited annual financial statement in its annual report, and to provide a copy of its annual report to the council of each municipality, to the board of directors of each regional district comprised in the regional library district and to the Minister.

36 (8) Delete this section in its entirety.

PART 5 GENERAL

Section

39 Amend: to prohibit a charge or membership fee for:

(a) admission to a public library;
(b) the use in the library of the library's materials;
(c) the use of such reference and information services as the board considers practicable;
(d) reserving or borrowing circulating materials, as defined in a regulation.

Note: classes of circulating materials to be included in a regulation for the purposes of Section 39:

Print materials;
Audio-visual materials;
Computer software;
Multi-media kits.

39 Amend: to permit a board to impose charges for:

(a) services not referred to above;
(b) the use of the parts of a building that are not being used for public purposes;
(c) the use of library services by persons who do not reside in the area taxed for library purposes;
(d) unauthorized retention of library materials.

Section	
39	Amend: to permit a board to make rules governing: (a) the use of library services; (b) the admission of the public to the library; (c) the exclusion from the library of persons who behave in a disruptive manner or cause damage to library property; (d) the suspension of library privileges for breaches of the rules; (e) the regulation of all other matters connected with the management of the library and library property.
39	Amend: to provide that any person who: (a) without the consent of the library board, wilfully retains or (b) mutilates or destroys library property is guilty of an offence and is liable on summary conviction to a fine not exceeding $500. Note: the above amendments to Section 39 would apply to all library boards.
40 (1)	Amend: to include "council of an Indian band".
41	Delete and substitute a new section to provide statutory authority for regional district library boards.
43	Delete.

NEW SECTIONS REQUIRED AS FOLLOWS:

Confidentiality of Library Records

All library records relating to registered users and the circulation of materials provided by the libraries shall be confidential in nature and for library use only, and shall not be made available to any outside individual or agency; except that where a library user has contravened library regulations a library is free to release relevant information to an outside agency acting on its behalf in the matter, or to a neighbouring library with which such information is exchanged on a reciprocal basis.

Requirements for Open Meetings

Regular meetings of the library board shall be open to the public and no person shall be excluded except for improper conduct. In-camera sessions shall be restricted to matters that are legal in nature, or relate to land or personnel.

Conflict of Interest

Adopt provisions of Section 33 (5) and 33 (6) from Part 4 of the Act - to apply uniformly to all library boards.

4.2.0 A NEW MODEL FOR REGIONAL DISTRICT LIBRARY ORGANIZATION

Under the Municipal Act, a regional district may provide funding to a library board in support of local public library service. Many public libraries in the northern half of the Province and in the Kootenays benefit from regional district tax support.

Under Section 41 of the Library Act, authority for library service is vested in a regional district board, which may then "provide and maintain" an integrated public library system in place of library service provided by local library boards.

Under Section 40, regional district boards having the authority to operate integrated public library systems may enter into agreements with each other for "cooperative administration of library services".

In 1974, the Thompson Nicola Regional District established an integrated public library system under Section 41 of the Library Act. Two years later, it was joined by the Cariboo Regional District in the operation of the Cariboo-Thompson Nicola Library System. Today, the Cariboo-Thompson Nicola Library System remains the only integrated public library system in British Columbia.

The Library Act does not provide sufficient guidance to regional districts for the establishment and operation of an integrated public library system and this has been cited as one reason for the lack of progress in the development of integrated public library systems. To be effective, the Act must be amended to provide the framework for the proper exercise of authority by the regional district board. It must clearly define "all the powers and duties" necessary to provide and maintain an integrated public library system.

4.2.1 We recommend that Section 41 of the Library Act be amended to designate the regional district board as the regional district library board where a regional district has been empowered to provide and maintain an integrated public library system.

4.2.2 We recommend that the regional district board be required, under the Library Act, to appoint an advisory committee to the regional district library board, representing the interests of library users, to assist in overseeing and planning the delivery of library service at the local level. The current structure of regional hospital boards may serve to provide an example of an appropriate model.

4.2.3 We recommend that the Minister of Tourism, Recreation and Culture, the Minister of Municipal Affairs and the regional district boards involved study the feasibility of requiring the Cariboo-Thompson Nicola Library system to conform to this model. This study, to be funded by the Ministry of Tourism, Recreation and Culture, should address the issues of board and advisory committee structure and representation, service area, and funding, with a final report to be presented to the Minister of Tourism, Recreation and Culture by December 31, 1988.

4.3.0 MISCELLANEOUS RECOMMENDATIONS RELATING TO OTHER LEGISLATION

4.3.1 Financial Information Act

We recommend that the Financial Information Act be amended to include all public libraries established under the Library Act.

4.3.2 Municipal Act

We support the proposed changes in the Municipal Act, as outlined in Proposed Regional District Legislation - A Discussion Paper, in as much as these changes facilitate the extension of library service to unorganized areas by enhancing local responsibility for the exercise of service powers and by providing increased clarity in the legislation with respect to the options available for regional district support of library service.

5.0 CONTINUING OPPORTUNITIES FOR JOINT DEVELOPMENT

5.1 Meeting Community Needs

We recommend that the Library Services Branch, in consultation with public libraries and other interested organizations, co-ordinate the provision and delivery of adult literacy materials in public libraries.

5.2 New Technology and Public Libraries

We recommend that the secondment of professional staff from large public libraries be encouraged to assist smaller libraries in the development and implementation of new technology.

5.3 Training and Development of Public Library Trustees and Staff

We recommend that the Library Services Branch, in consultation with the British Columbia Library Trustees Association and the Union of British Columbia Municipalities, provide and deliver a program of library trustee orientation and training designed to take account of the special needs of both elected and appointed trustees.

Public library boards throughout the Province have the responsibility to support continuing education for staff. We recommend that the Library Services Branch provide improved training for community librarians and provide incentive funding in support of the continuing education of library staff.

5.4 Government Depository Collections

We recommend that the Province institute a depository system among public libraries to provide the people of British Columbia with access to Provincial Government publications.

5.5 Designation of Public Libraries as Government Information Distribution Centres

We recommend that the Province recognize the value of libraries as cost-effective distributors of Provincial Government information on such topics as business development, tourism, recreation and culture, and health care.

APPENDIX

Submissions to the New Approaches Task Force were received from:

Alberni-Clayoquot Regional District
Audain, Tunya
B.C. Courthouse Library Society
Barnes, Patricia
Barrett, John and Laurel
Barriere Library Committee
Batkin, E.N.
Beaver Valley Public Library Association
Behn, Roger
Benger, Basil and Kathlyn
Bewley, Professor Lois
Blair, Allan
Bowen Island Public Library Association
Boxall, Mrs. Joan
Britannia Community Services Centre
British Columbia Library Association
British Columbia Teacher-Librarians' Association
Britton, R.E.
Brown, Vivian E.
Bulkley Nechako Regional District
Burnaby Public Library Board
Burns Lake Public Library Association
Cache Creek, Village of
Campbell, Brian
Campbell, Gillian
Canadian Union of Public Employees
Cariboo-Thompson Nicola Library System Board
Cariboo-Thompson Nicola Library System Library Advisory Council
Cariboo-Thompson Nicola Library System Professional Staff
Castlegar & District Public Library Association
Castlegar & District Public Library Association Staff
Castlegar, City of
Central Kootenay Regional District
Central Saanich, District of
Challoner, Celia
Chase Library Committee
Chase Primary School
Chase, Village of

Chetwynd Public Library Association
Clearwater Library Committee
Colwood, City of
Comox Valley Friends of the Library
Cook, A.S.K.
Council of Post Secondary Library Directors
Cranbrook, City of
Cranbrook Public Library Association
Creston Public Library Association
Creston, Town of
Curell, Ed
David Thompson Library Committee
Dawson Creek Public Library Board
Dean, Barb
De Jong, Harry M.L.A.
Denton, Patrick
Dewdney-Alouette Regional District
East Kootenay Library Society
East Kootenay Regional District
Edgar, Margaret E.
Edwards, Anne M.L.A.
Elkford Public Library Association
Fairweather, Loyd
Fernie Public Library Association
Flett, Alf
Flitton, Deborah
Fort Nelson Public Library Association
Fort St. James Public Library Association
Fort St. John, City of
Fort St. John Public Library Association
Foubister, J.B.
Fraser Lake Public Library Association
Fraser Valley Regional Library Board
Fraser-Fort George Regional District
Friends of the Bralorne/Gold Bridge Library
Friends of the Dawson Creek Public Library
Gibsons Public Library Association
Go[illegible]n, Ed
Government Libraries Association of British Columbia
Grand Forks, City of
Grand Forks Public Library Association
Greater Vancouver Library Federation

Greater Victoria Public Library Board
Greenwood Public Library Association
Group for the Rights of Older Women
Harris, Frank
Harris, W.E.
Harrison, Brian D.
Hazelton District Public Library Association
Homer, Garth
Hope, Town of
Houston, District of
Houston Public Library Association
Hudson Hope Public Library Association
Invermere Public Library Association
Jennings, D.H.
Jones, Peter W.
Kamloops, City of
Kaslo & District Public Library Association
Kelowna, City of
Kierans, Kevin
Kimberley, City of
Kimberley Public Library Association
Kitimat, District of
Kitimat Public Library Association
Legal Services Society, Legal Resource Centre
Lillooet, Village of
Linton, Phyllis
Livingstone, Doreen
Lloyd, Eveline
Lorimer, Rowland
Lynch, William
MacFagden, Jane
Mackenzie, District of
Mackenzie Public Library Board
Mansbridge, John
Masuch, E.
McBride Public Library Association
McComber, Mrs. Evelyn
McKenzie, Mrs. A.P.
Merritt Library Committee
Metchosin, District of
Miller, Louise
Mountain High Book Store

Murray, Ivy-Rose
Nakusp Public Library Association
Nanaimo, City of
Nanaimo Regional District
Nelson Public Library Board
New Westminster, City of
New Westminster Public Library Board
Newman, Nola
Newsom, Harry E.
North Central Libraries Association
North Okanagan Regional District
North Saanich, District of
North Vancouver City Library Board
North Vancouver District Public Library Board
North Vancouver District Public Library Librarians
Oak Bay, District of
Okanagan Regional Library Board
Okanagan Regional Library Professional Librarians
Paterson, Joan
Peace River Associated Libraries
Pemberton & District Public Library Association
Pender Island Reading Centre
Penticton, City of
Penticton Public Library Board
Port Alberni, City of
Port Coquitlam, City of
Port Moody Public Library Board
Pouce Coupe Public Library Association
Powell River District Public Library Association
Prince George, City of
Prince George District Teacher-Librarians' Association
Prince George Public Library Board
Prince Rupert, City of
Prince Rupert Public Library Board
Pulham, Brian
Quesnel, City of
Quesnel Library Committee
Rabbitt, James T. M.L.A.
Ray, Reverend Valerie
Richmond Public Library Board
Richmond, Township of
Robertson, Colin

Rogers, Frieda
Rossland Public Library Association
Saanich, District of
Salmo Public Library Association
Saltspring Island Public Library Association
Sawyer, Sidney
School District #19 (Revelstoke)
School District #23 (Central Okanagan)
School District #36 (Surrey)
School District #39 (Vancouver)
School District #52 (Prince Rupert)
School District #87 (Stikine)
Scoones, William and Barbara
Sechelt Public Library Association
Sidney, Town of
Siquera, Vincent M.
Smithers Public Library Association
Smithers, Town of
Sparwood Public Library Association
Special Libraries Association, Western Canada Chapter
Squamish-Lillooet Regional District
Squamish Public Library Association
Steward, Elizabeth
Stewart Community Reading Centre
Stocks, Nora
Sullivan, Bonnie
Surrey Public Library Board
Telkwa Reading Centre
Terrace Public Library Association
Thompson, Beatrice and Ronald
Thompson-Nicola Regional District
Trail Public Library Board
Trumper, Mayor Gillian
Tumbler Ridge Public Library Association
Twigg, Alan
University of British Columbia School of Library, Archival and Information Studies
Valair, F.V.
Valemount Public Library Association
Vancouver, City of
Vancouver District Parent Representatives
Vancouver Island Regional Library Board

Vancouver Online Users Group
Vancouver Public Library Board
Vanderhoof Public Library Association
Vernon Armstrong Chapter, B.C. Teacher-Librarians' Association
Victoria, City of
Vine, Wendy J.
Walker, Charlene
Walker, Ray
Wall, A.
Walsh, Mayor Pat
Walters, Eva (and others)
Watkins, Barbara
West End Seniors' Network
West Kootenay Library Association
West Vancouver Memorial Library Board
Whistler Public Library Association
Whistler, Resort Municipality of
Whiteley, Catherine
Whitney, Paul
Whyte, Chad
Williams Lake, City of
Williams Lake Library Committee
Wilson, Rose